

Booking Terms and Conditions

This document contains the terms and conditions that apply to all bookings made with WestdijkSweden. By making a booking with us, you accept these terms and conditions.

1. **CMR Carriage Agreement:** All bookings with WestdijkSweden shall be governed by the provisions of the Convention on the Contract for the International Carriage of Goods by Road (CMR).
2. **NSAB 2015:** WestdijkSweden uses the provisions of the National Swedish Association for Road Transport (NSAB) 2015 with exception for the time guarantee in § 7, § 19B and § 25A are applicable to all contracts. NSAB 2015 – entitles us to limit our liability and to cover all our claims due for payment through sale of the customer's property under our control.
3. **Booking and Cancellation:** All bookings are subject to availability. Click here for our cancellation terms.
4. **Period of validity:** All quotes provided by email are subject to 30 days' validity unless otherwise indicated.
5. **Loading and Unloading:** The customer is responsible for loading and unloading the goods, unless otherwise agreed in writing. Our drivers and vehicles are available for assistance, but this does not relieve the customer of their responsibility for loading and unloading the goods.
6. **Insurance:** WestdijkSweden carries liability insurance in accordance with the CMR. However, we recommend that the customer take out additional insurance to cover the full value of their goods.
7. **Liability:** WestdijkSweden is not responsible for any loss or damage to the goods caused by circumstances beyond our control, such as accidents, strikes, or acts of nature.
8. **Force Majeure:** In the event that circumstances beyond our control (such as war, civil unrest, or natural disasters) prevent us from fulfilling our obligations under a booking, we will not be held liable for any damages or losses incurred.
9. **Payment:** Payment for services rendered is due 30 days after receipt of invoice and subject to satisfactory credit checks. Any disputes regarding the invoice must be resolved within 14 days of receipt of the invoice.
10. **Confidentiality:** We understand the importance of protecting your sensitive information, and we will take all reasonable measures to ensure that your information is kept confidential and secure.

11. **Governing Law:** These terms and conditions shall be governed by and construed in accordance with the laws of Sweden.

Using WestdijkSweden, you agree to be bound by these terms and conditions.

If you have any questions or concerns about these terms and conditions, please contact WestdijkSweden at info@westdijksweden.se or +46 (0) 31 26 41 08.

To ensure a smooth and successful transport operation, we kindly ask you to take note that our quotes are subject to the following:

- Accurate cargo dimensions, weight(s), and centre of gravity (CoG) of specified cargo are required prior to transport planning.
- Necessary road permits/movement authorisations must be obtained in advance.
- Suitable access/exit routes to the point of loading and unloading positions for the vehicle(s) supplied must be confirmed in advance.
- Suitable routes at the date and time of movement must be confirmed in advance.
- Suitable equipment being available at the date and time of movement must be confirmed in advance.
- Vehicle(s) must always remain on good hard standing during transport operations.
- Detailed drawings and site inspection may be required to confirm dimensions, weight(s), specialist support points or support methods.
- The cargo must be clean, live & drivable, and able to be driven on/off ro-ro vessel and trailer under its own power.
- The vessel/captain must accept the cargo at the time of shipment.
- The availability of space at the time of booking is subject to confirmation.

All quotations provided by WestdijkSweden exclude customs. It is the responsibility of the exporter/importer to provide all necessary and correct information and customs documentation in advance of the cargo being collected. Failure to provide accurate information and documentation may delay your shipment. Any costs incurred due to this will be passed onto the customer.

We hope that these terms and conditions are clear and understandable. Please do not hesitate to contact us with any questions or concerns.

info@westdijksweden.se

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