

At Westdijk Sweden, we understand that changes in transportation plans can happen unexpectedly. However, we want to ensure our clients know our cancellation policy to ensure clarity and understanding.

All our offers are based on the NSAB2015 conditions, which means we have the right to be compensated for cancellations or changes in transport conditions. In the event of a cancellation or change in transport plans, the following fees will apply:

- No fee will be charged for cancellations or changes made up to 14 days before the scheduled loading day. However, please note that costs for any applied permits may still be charged.
- Cancellation or changes made within 14 days before the scheduled loading day: a fee of up to 35% of the freight cost plus any costs for permits that have already been applied for.
- Cancellation or changes made within 7 days before the scheduled loading day: a fee of up to 70% of the freight cost plus any costs for permits that have already been applied for.
- Cancellation or changes made within 1 day before the scheduled loading day: a fee of up to 100% of the freight cost plus any costs for permits that have already been applied for.

We strive to be fair and flexible with our clients and will always do our best to accommodate changes or cancellations when possible. However, please note that cancellations or changes may impact our resources and planning, and we may need to charge a fee to cover the costs we have already incurred.

If you have any questions or concerns about our cancellation policy, please do not hesitate to contact us. We value your business and are committed to providing you with the highest level of service.

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