

Waiting Costs / Demurrage Fees / Detention Charges

Based on Trailer Types

At Westdijk Sweden, we aim for timely and efficient operations. However, unforeseen delays during loading and unloading may occur. In such cases, unless otherwise agreed, the following waiting costs will apply:

Standard Flatbed Trailers: EUR 95 per hour.

Semi-Lowbeds:

3 to 5 Axles: EUR 95 per hour.

6 Axles: EUR 120 per hour.

8 Axles: EUR 175 per hour.

Low Loaders:

2 Axles: EUR 95 per hour.

3 Axles: EUR 120 per hour.

4 Axles: EUR 150 per hour.

5 Axles: EUR 160 per hour.

8 Axles: EUR 175 per hour.

Modular Axle Lines: Due to their unique operational complexities, specific waiting cost details for modular axle lines are available upon request.

Documentation and Billing

- Waiting time will be documented by the driver on the CMR (Consignment Note) and charged per half or full hour, not on a pro-rata basis.
- Waiting time charges begin to accrue upon the vehicle's arrival at the loading/unloading site, provided delays occur due to external factors.
- The maximum chargeable waiting time is limited to 10 hours per day.
- These charges will be itemised on the invoice for transparency.

Additional Information

- An initial grace period for waiting time is included within the transport cost, as specified in the transport offer.

- Waiting costs apply post-grace period and are dependent on the trailer type used.
- In cases where exceptional waiting times adversely impact our ability to utilise our trailers for upcoming jobs, a higher daily rate may be applied to compensate for the operational disruption.
- WestdijkSweden may waive or reduce waiting costs in scenarios attributable to our operations.
- We encourage clients to make pre-arrangements for potential waiting scenarios to help mitigate unexpected costs.

Client Responsibilities for Loading and Unloading

Our clients must be well-prepared for the loading and unloading process to ensure efficiency and minimise the risk of incurring additional waiting costs.

Preparation and Timeliness

- Clients must complete all preparations for loading and unloading before our vehicle's arrival.
- Delays due to unpreparedness can lead to additional waiting costs and disrupt our scheduling for subsequent jobs.

Collaboration and Communication

- We urge proactive communication from our clients regarding potential obstacles or anticipated delays.
- Early communication allows us to minimise the impact on the scheduled transport collaboratively.

Impact of Client-Caused Delays

- Delays caused by a lack of client preparation will incur additional waiting costs, as outlined above.
- In cases of significant delays that disrupt our operational planning, a higher daily rate may apply.

Our Commitment

- Westdijk Sweden is committed to working with clients to ensure smooth and efficient operations.
- We encourage detailed discussions and planning to prevent unforeseen challenges during the loading and unloading.

